Primary Phone: 718-235-6836 Account Number: 154-311-864-0001-66

Bill Date: September 16, 2016

\$ Ways to Pay

- · Via the My Fios app
- · Online at verizon.com/PayOnline

Account Summary

Total Due

Previous Period		
Previous Balance	617.87	
Payment Received - Thank You	-300.00	8/29
Adjustments and Credits	-3.80	
Overdue - Please Pay Now	\$314.07	
Charges		
Fios Internet, TV & Phone Bundle	169.99	9/17 - 10/16
Additional Services & Equipment	24.97	9/17 - 10/16
Your One-Time Activities	.10	
Fees & Other Charges	35.14	
Charges Due by October 11	\$230.20	

\$544.27

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Oct 17, 2016.



A Late Payment Charge of \$5 was added.



Fios Quantum TV

Upgrade to Fios Quantum TV for more storage, control & ways to enjoy your shows. Stream your DVR content on selected devices virtually anywhere with the Fios Mobile app. Visit verizon.com/fios/1zg. Available in select areas. Fios Internet & Verizon router required.

Entertainment offer

New this month - The Revenant on HBO®; Star Wars: The Force Awakens on Starz® & A Season With Florida State Football on Showtime®. Get one for \$15/mo, two for \$25/mo or all 3 for \$30/mo. Order on channel 860. Availability varies and restrictions apply.

Send this stub with your payment

Account Number: 154-311-864-0001-66
Total Due: \$544.27

Make check payable to Verizon

CHERYL UZAMERE 1209 LORING AVE APT 6B BROOKLYN NY 11208- 5051

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Primary Phone: 718-235-6836 Account Number: 154-311-864-0001-66

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New movies

Rent or buy new releases instantly. Access them On Demand on Fios TV & on-the-go on the Fios Mobile app.

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			>
Fios Internet 150/150	110.00	-40.00	70.00
Fios TV Ultimate HD	89.99	-20.00	69.99
Movie Package Ultimate HD	.00		.00
НВО	.00		.00
Fios Digital Voice Unlimited	30.00		30.00
Bundle Price	\$229.99	-\$60.00	\$169.99

-\$60.00

Internet discount expires 7/16/18. \$20 TV discount includes \$10 discount expiring 7/16/17 and \$10 discount expiring 7/16/18.

Discounts This Month

Discounts have been applied to the Total Due shown on page 1.

Fios Fast Facts Fios On Demand

With thousands of Video On Demand titles, you can watch the movies and shows you want, whenever you want. Many are free. Press the On Demand button on your remote to browse available titles.



Speed Optimizer

For fast Wi-Fi speeds, Fios Internet provides the Fios Speed Optimizer tool. The more gadgets you have, the more speed you need, so maximize your entertainment with Fios at verizon.com/speedoptimizer.

Frequently Asked Questions

How can I review my bill in more detail?

Review your bill at verizon.com/billview. Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at verizon.com/paperfree.

If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit verizon.com/billview. Simply click Payment/Adjustment History on left navigation.

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Details of Previous Period

Previous Balance \$617.87

Payments		>
Payment	-300.00	8/29
Adjustments and Credits		
Voice		
Tax Correction	-1.26	9/1
TV		
Tax Correction	-2.54	9/1
Subtotal	-\$3.80	
Overdue Balance Please Pay Now	\$314.07	

Payment activity since last bill date.

Adjustments to previous months' charges. Adjustments can be charges or credits.

Details of Charges

Includes discounts shown on page 2.

Fios Internet, TV & Phone Bundle

Your bundle includes Fios Internet 150/150, Fios TV Ultimate HD, Movie Package Ultimate HD, HBO and Fios Digital Voice Unlimited

Bundle Price \$169.99 9/17 - 10/16

Your monthly price after the discounts shown on page 2 were applied.

Additional Services & Equipment

Services
Virtual Telephone Number 6.99
Equipment
(Rent): 2 TV Equipment Package
Subtotal \$24.97 9/17 - 10/16

Equipment and additional services to personalize your Fios service.

Your One-Time Activities

Long Distance Calls .10 See Usage Detail

Subtotal \$.10

Charges that vary monthly based on your account activity.

Fees & Other Charges

Taxes, Governmental Fees & Surcharges			
Federal Excise Tax	.21		
NY State and Local Sales Tax	4.97		
911 Surcharge	1.00		
Verizon Surcharges & Fees			
Federal Universal Service Fee	4.41		
Video Franchise Fee	5.11		
Regulatory Recovery Fee - Federal	.08		
PEG Grant Fee	2.25		
Fios TV Broadcast Fee	3.12		
Regional Sports Network Fee	6.01		
FDV Administrative Charge	.99		
NY Municipal Construction Surcharge	1.99		

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Primary Phone: 718-235-6836 Account Number: 154-311-864-0001-66 Bill Date: September 16, 2016

Fees & Other Charges continued		
Late Payment Charge	5.00	
Subtotal	\$35.14	
Charges	\$230.20	
Total Due	\$544.27	

Usage Detail

Date	Time	Place	Number	Minutes	Amount
Aug 26	8:13 AM	Netherland	31705159152	1.0	.10
Additiona	al Calls				\$.10

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Bill Date: September 16, 2016

S Ways to Pay

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f) Important

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on MyVerizon.com and have a saved payment account.

Follow these easy steps:

- Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control
- Press Menu, Customer Support then My Account
- Select Bill and Payment then View my Bill and enter your Parental Control Pin
- Select OK from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, Your Payment Account, then press OK to submit

A confirmation of your payment will display once the transaction is complete.

Fios TV Programming Change

On August 1, 2016, WPXO MundoMax programming on channel 20 was replaced with America Teve, a television network committed to serving the Hispanic community by providing high quality news and entertainment programming. This was a provider-driven change.

Fios TV Programming Change

On or after September 9, 2016, MTV Hits programming on channel 214 will be replaced with NickMusic, a brand-new commercial free music video destination for kids, where they can discover new talent and music and interact with the artists they love. This was a provider-driven change.

Customer Notices

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1.866.483.9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Your FCC Community ID is: NY1893 After contacting Verizon for Fios TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.

Services

Questions

- · Visit verizon.com/support
- 1.800.Verizon
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- · Set up auto pay: verizon.com/autopay
- · Pay in person: verizon.com/paymentlocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.VERIZON. Written correspondence can be sent by fax to 1.888.806.7026, by email to videoclosedcaption@verizon.com, or by mail to Verizon, PO Box 4849, Trenton, NJ 08650 Attn: Elaine Bucci, Sr. Mgr.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.