

CHERYL UZAMERE
Primary Phone: 718-235-6836
Account Number: 154-311-864-0001-66
Bill Date: May 16, 2016

- Get answers fast**
- Click to chat at verizon.com/liveagent
 - Call 1.800.Verizon (1.800.837.4966)
 - Customers with disabilities call 1.800.974.6006 (voice or TTY)

Account Summary

Previous Period		
Previous Balance	419.01	
Payment Received - Thank You	-219.01	4/29
Overdue - Please Pay Now	\$200.00	
Current Charges		
Fios TV, Internet & Phone Bundle	159.99	5/17 - 6/16
Additional Services & Equipment	24.97	5/17 - 6/16
Your One-Time Activities	38.84	
Fees & Other Charges	34.05	
Current Charges Due by June 10	\$257.85	
Total Due	\$457.85	

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Jun 16, 2016.

What changed?

- A Late Payment Charge of \$5 was added.

Offers & benefits

Supercharge your TV
Upgrade to Fios Quantum TV for more storage, control & ways to enjoy your shows like never before. Stream your DVR content on selected devices virtually anywhere with the Fios Mobile app. Call 1.888.363.4494. Available in select areas. Fios Internet & Verizon router required.

MLB EXTRA INNINGS
See up to 80 out-of-market baseball games a week with the MLB EXTRA INNINGS (SM) package. Order now and MLB.TV® is included so you can watch from any device. Order on channels 1475-1488. Availability varies and restrictions apply.

\$

More ways to pay

Never be late again! Auto Pay at verizon.com/autopay and you're always on time, or use:

- verizon.com/payonline to make a single online payment
- My Fios app
- 1.800.837.4966 to pay by phone
- verizon.com/paymentlocations to pay in person

Send this stub with your payment

Account Number: 154-311-864-0001-66

Total Due: \$457.85051616

Make check payable to Verizon

\$

CHERYL UZAMERE
1209 LORING AVE
APT 6B
BROOKLYN NY 11208- 5051

VERIZON
PO BOX 15124
ALBANY NY 12212-5124

V5 154311864000166 00000020000 000000457853

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New movies

Rent or buy new releases instantly.
Access them On Demand on Fios TV &
on-the-go on the free Fios Mobile app.

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			
Fios TV Ultimate HD	89.99	-30.00	59.99
Movie Package Ultimate HD	.00		.00
HBO	.00		.00
Fios Internet 150/150	110.00	-40.00	70.00
Fios Digital Voice Unlimited	30.00		30.00
Bundle Price	\$229.99	-\$70.00	\$159.99

\$30 TV discount includes \$10 discount
expiring 7/16/16, \$10 discount expiring
7/16/17 and \$10 discount expiring 7/16/18.
Internet discount expires 7/16/18.

Discounts This Month

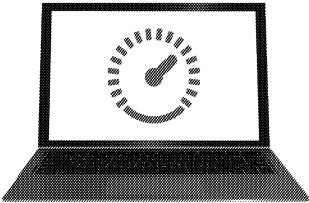
-\$70.00

Discounts have been applied to the Total Due shown on page 1.

Fios Fast Facts

Test Your Internet Speed

Put your Fios Internet connection
to the test! Learn about the speed
range of your Fios service by
visiting [verizon.com/
checkyourspeed](http://verizon.com/checkyourspeed).



Get Fios TV

As a Fios TV customer, you can catch
great shows at home or on the go with the
free Fios Mobile app. Watch over 200
channels in home and over 125 channels
on the go. Call us at 1.888.456.4988 to
order Fios TV today.



Frequently Asked Questions

How can I make a payment arrangement?

Please visit us at verizon.com/billpay and select 'Payment Arrangement'
under 'Payment Actions'.

Where do I find Fios Digital Voice options on my Fios TV?

- From the Fios TV Main Menu, click on "Fios Digital Voice" and "OK"
 - View your call logs and listen to voice mail messages
 - Enable features like Caller ID on TV, Simultaneous Ring, Call Forwarding, Incoming Call Block, and Do Not Disturb
- Refer to your user guide for details at verizon.com/fiosvoice/userguide

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local
taxes, governmental surcharges and fees
as well as Verizon surcharges and fees.
These charges vary depending on what
products and services you have and in
which state you use these products and
services. For more information go to
verizon.com and type "taxes and charges"
in the search box.

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Overdue Balance
Please Pay Now \$200.00

Details of Current Charges

Includes discounts shown on page 2.

Fios TV, Internet & Phone Bundle

Your monthly price after the discounts shown on page 2 were applied.

Your bundle includes Fios TV Ultimate HD, Movie Package Ultimate HD, HBO, Fios Internet 150/150 and Fios Digital Voice Unlimited

Bundle Price \$159.99 5/17 - 6/16

Additional Services & Equipment

Equipment and additional services to personalize your Fios service.

Services

Virtual Telephone Number 6.99

Equipment

(Rent): 2 TV Equipment Package 17.98

Subtotal \$24.97 5/17 - 6/16

Your One-Time Activities

Charges that vary monthly based on your account activity.

Long Distance Calls 38.84 See Usage Detail

Subtotal \$38.84

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit [verizon.com/taxesandfees](https://www.verizon.com/taxesandfees).

Taxes, Governmental Fees & Surcharges

Federal Excise Tax .21

NY State and Local Sales Tax 4.97

911 Surcharge 1.00

Verizon Surcharges & Fees

Federal Universal Service Fee 4.41

Video Franchise Fee 4.47

Regulatory Recovery Fee - Federal .08

PEG Grant Fee 2.15

Franchise Related Costs 1.80

Fios TV Broadcast Fee 1.99

Regional Sports Network Fee 4.99

FDV Administrative Charge .99

NY Municipal Construction Surcharge 1.99

Late Payment Charge 5.00

Subtotal \$34.05

Current Charges \$257.85

Total Due \$457.85

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Usage Detail

Direct Dialed Calls					
Date	Time	Place	Number	Minutes	Amount
Apr 19	12:30 PM	Intl Ntwk	8828858247	1.0	9.71
Apr 19	12:30 PM	Intl Ntwk	8829564438	1.0	9.71
Apr 19	12:31 PM	Intl Ntwk	8829884113	1.0	9.71
Apr 19	12:32 PM	Intl Ntwk	8829337753	1.0	9.71
Additional Calls					\$38.84

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Discontinuance of Certain Services

Subject to applicable regulatory approvals, on or after July 8, 2016, your Verizon local exchange company*, Verizon Long Distance LLC and Verizon Select Services Inc. (collectively "Verizon") will no longer offer domestic or international Person-to-Person, 3rd Number Billing, or Collect Call operator services anywhere in the United States or elsewhere. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of Verizon. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

*The Verizon local exchange companies are Verizon Delaware LLC, Verizon Maryland LLC, Verizon New England Inc., Verizon New Jersey Inc., Verizon New York Inc., Verizon North LLC, Verizon Pennsylvania LLC, Verizon South Inc., Verizon Washington, DC Inc., and Verizon Virginia LLC.

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on MyVerizon.com and have a saved payment account. Follow these easy steps:

- Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control
- Press Menu, Customer Support then My Account
- Select Bill and Payment then View my Bill and enter your Parental Control Pin
- Select OK from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, Your Payment Account, then press OK to submit

A confirmation of your payment will display once the transaction is complete.

Customer Notices

**Customer Proprietary Network Information (CPNI)
Notice for Residential, Small and Medium Business Customers**

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full

range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1-888-500-5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Your FCC Community ID is: NY1893
After contacting Verizon for Fios TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.

Special Services

Correspondence

Go to verizon.com/contactus or mail to PO Box 4846 Trenton, NJ 08650-4846.

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.VERIZON. Written correspondence can be sent by fax to 1.888.806.7026, by email to videoclosedcaption@verizon.com, or by mail to Verizon, PO Box 4849, Trenton, NJ 08650 Attn: Elaine Bucci, Sr. Mgr.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

